



### AMC GRAM PASSENGER TRAVEL INFORMATION



**Paya Lebar Air Base Passenger Terminal**  
**Email:** [730AMSDT2.Singapore.PassengerService@us.af.mil](mailto:730AMSDT2.Singapore.PassengerService@us.af.mil)  
**Operating Hours:** 0700-1900 (M-F)  
**Phone:** +65-6280-0624 DSN: 315-227-5228  
**Fax:** +65-6282-9448

Hello and Welcome to Paya Lebar Air Base, Singapore  
 On behalf of Air Mobility Command (AMC), the 730th Air Mobility Squadron Detachment 2, and our Commander, Capt. Zane T. Hunter, welcome to Singapore. The Paya Lebar Passenger Terminal and Air Mobility Command wants your travel to be comfortable and as enjoyable as possible. The following information about the local area is provided to better assist you. If you have any questions during travel, our passenger service representatives would be happy to assist. We look forward to serving you now and in the future. Specific information concerning Space Available travel can be found on AMC's Official Travel Website at <https://www.amc.af.mil/AMC-Travel-Site/> or Paya Lebar Passenger Terminal Website at <https://www.amc.af.mil/AMC-Travel-Site/Terminals/PACOM-Terminals/Paya-Lebar-AB-Passenger-Terminal/>

**LODGING:** There are no lodging facilities in the vicinity of the Air Base, but there are numerous billeting opportunities in Singapore a short taxi ride away and their prices vary. Average lodging can range from \$65 Singapore Dollars up to \$350 Singapore Dollars. Below are a few hotels, but this list does not constitute endorsement by the Air Mobility Command or the United States Air Force.

- |   |   |
|---|---|
| Navy Gateway Inns and Services (US Navy Billeting): +65-6752-8245 | Orchard Parade Hotel: +65-6737-1133     |
| Village Hotel Changi: +65-6379-7111                               | Pan Pacific Singapore: +65-6336-8111    |
| Conrad Continental: +65-6334-8888                                 | Park Royal on Beach Road: +65-6505-5666 |
| Four Seasons Hotel: +65-6734-1110                                 | Hilton: +65-6737-2233                   |
| Marriott Hotel (Tang Plaza): +65-6735-5800                        | Holiday Inn (Atrium): +65-6733-0188     |
| Fullerton Bay Hotel: +65-6333-8388                                | Hotel 81 Chinatown: +65-6324-8181       |
| Hotel Jen (Tanglin): +65-6738-2222                                | Grand Mercure Roxy Hotel: +65-6344-8000 |
| Orchard Gateway: +65-6708-8888                                    |   |

For more Hotel listings please check with the Passenger Service Counter.

**GROUND TRANSPORTATION:** There is no base transportation on Paya Lebar Air Base. Passengers will be shuttled between the aircraft and the passenger terminal. The passenger terminal is a short walk from the front gate, where you can personally procure transportation to the destination via taxi or bus. At the PSA Sembawang (US Navy Area), there is a free base shuttle that runs throughout the base and NGIS. For shuttle times, drop off and pick up points, you can call +65-6750-2621.

The following are local rental car agencies if you would like to rent a car. This does not constitute endorsement by the Air Mobility Command or the United States Air Force.

- |  |                                     |
|--|-------------------------------------|
| Singapore Asia Budget Rental Cars: +65-9735-3488 | Evergreen Rent a Car: +65-6459-0990 |
| Rental Car Singapore: +65-6282-8585              | Smart Car Rental: +65-6563-1110     |

**QUICK REFERENCE TELEPHONE NUMBERS:**

- |  |  |
|--|--|
| US Embassy: +65-6476-9100                                | Comfort City Cab: +65-6552-1111            |
| Navy Federal Credit Union (PSA Sembawang): +65-6750-2352 | PSA Sembawang Navy Exchange: +65-6759-2409 |
| Sembawang Medical Aid Station: +65-6257-4233             | Navy Personnel Customer Svc: +65-6750-2671 |

CAO: 27 Jan 23

**AMC GRAM PASSENGER TRAVEL INFORMATION**

**ADDITIONAL TRAVELER INFORMATION:**

**AMC NO SMOKING/TOBACCO USE POLICY:** The use of tobacco products is prohibited on all AMC-owned or controlled aircraft. In Singapore, electronic cigarettes are strictly prohibited by law. Additionally, be aware of possible customs importation fees on tobacco products as well as alcohol, visit [www.customs.gov.sg](http://www.customs.gov.sg) for more info.

**BAGGAGE ALLOWANCE:** All passengers are authorized two pieces of checked baggage weighing no more than 70 lbs each. Each piece must not exceed 62 linear inches (length + width + height).

**ATM SERVICE/MONEY EXCHANGE/CREDIT CARD INFO:** There are no ATMs/Money Exchangers located on Paya Lebar Air Base, however there are numerous ATMs/Money Exchangers not too far from the base. Paya Lebar Air Base Passenger Terminal is unable to accept credit cards. Up-front payment is required for duty passengers, cash only, and in US currency or bank draft issued by Navy Federal Credit Union.

**UNIFORM WEAR:** Unless otherwise directed by the Foreign Clearance Guide, the wear of uniforms on AMC owned or controlled flights are governed by your respective branch of service. Passengers are reminded that open toed, open heeled shoes and 5 finger/toe shoes are not authorized to be worn on military aircraft. Additionally, Paya Lebar Air Base requires conservative clothing and closed toed shoes at all times. Failure to comply with dress code may prevent passengers from entering the base and/or the flight.

**PASSENGERS WITH NON-APPARENT HANDICAPS:** Passengers with non-apparent handicaps including hearing, asthma, or pacemakers should advise a passenger service agent during check-in. Passengers with a handicap preventing movement under their own power are not permitted aboard AMC aircraft.

**OTHER AMC PASSENGER TERMINALS:**

TERMINAL NAME	DSN PHONE#	DSN FAX#	SPACE-A EMAIL
Diego Garcia, B.I.O.T	315-370-2795\2745		730amsdet1.spaceavailable@us.af.mil
Yokota AB, Japan	317-225-7111/5661		730ams.org@us.af.mil
Hickam AFB, HI	315-449-6833/7267	315-448-1503	735ams.trps@us.af.mil
Kadena AB, Okinawa	315-634-6487/2159	315634-4221	733ams.space-available@us.af.mil
McChord AFB, WA	312-382-7259/7268	312-382-6815	eagle@us.af.mil
Misawa AB, Japan	315-226-2370	315-226-4455	35fw.spacea@us.af.mil
Osan AB, ROK	315-784-6883/1854	315-784-1126	osanspacea@us.af.mil
Seattle Gateway, WA	312-382-3504/0555	312-382-3243	seattle.gateway@us.af.mil
Travis AFB, CA	312-837-5774/1854	312-837-2048	60aps.SpaceA@us.af.mil

Scan below QR Code for access to our Space-A Travel Site





### RSAF Paya Lebar Air Base Pass Office

Detachment 2, 730th Air Mobility Squadron  
 Building 46  
 500 Airport Road  
 Singapore, 534392

Tel: (+65) 6280-0624 DSN: 315-227-5228

Email: [730AMSDT2.Singapore.PassengerService@us.af.mil](mailto:730AMSDT2.Singapore.PassengerService@us.af.mil)

#### Base / Passenger Service Center Hours

0700-1900 (Mon-Fri) / Closed (Sat/Sun)  
 Local Time GMT +08 Hours

### U.S. Embassy, Singapore

27 Napier Road  
 Singapore, 258508  
 Tel: (+65) 6476-9100 /

Email: [singaporeacs@state.gov](mailto:singaporeacs@state.gov)

Web: <http://singapore.usembassy.gov>

#### Hours

0830-1200 (Mon-Fri) / 1330-1500 (Mon-Wed & Fri)

#### Country Specific Information - Singapore

<https://travel.state.gov/content/travel/en/international-travel/International-Travel-Country-Information-Pages/Singapore.html>

**Passenger Service Center (Bldg. 46) Info**- After sending Space-A requests by email, print out a copy & present to the Passenger Service Representative / Space-A passenger Roll Call occurs 3 hours prior to scheduled departure times.

**\*\*\*Note:** Due to security requirements access to Paya Lebar AB will not be granted unless you are booked on a flight or have sent a Space-A/Space-R request 48 hours prior to roll call.

**General Base Info**- No photo taking / No ATM or Cash Exchange / No food/beverage available for sale / No parking available / No public/private vehicles are allowed onto base

**Directions**- Turn right off Airport Road (Eastern Link) at Paya Lebar Air Base entrance and follow signs for "Visitors and Drop off Point"/ Straight ahead to the Pass Office / Proceed to follow foot traffic through initial base security checkpoint / Follow sidewalk after security until the street crossing and AMC Terminal is in the "Air Movements Center" building across the street.

**Transportation**- Taxi phone #s are available in terminal / Meet taxis off-base, outside the gate / Taxi and private hire vehicles are also available via apps (CDG Zig and Grab). This list does not constitute endorsement by the Air Mobility Command or the United States Air Force.

**Main Installation**- Singapore Area Coordinator: <http://www.cnic.navy.mil/singapore>, PSA Sembawang Terminal (30 min taxi ride from base) / COMLOG WESTPAC, Tel: (+65) 6750-2653 COMLOG WESTPAC: <http://www.clwp.navy.mil/>

**Navy Gateway Inns**- Address: 213 Lagos Circle, Singapore, 758761 / Tel: (+65) 6752-8245  
 Email: [NGIS\\_reservation\\_sg@fe.navy.mil](mailto:NGIS_reservation_sg@fe.navy.mil) / Web: <http://ngis.dodlodging.net/properties/Singapore>